

Test Instructions

- mechanical -



Xperia E4g
E2003, E2006, E2033, E2043, E2053

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4 Revision History 27

*For general information about test procedures, refer to
1220-1333: Generic Repair Manual – mechanical.*

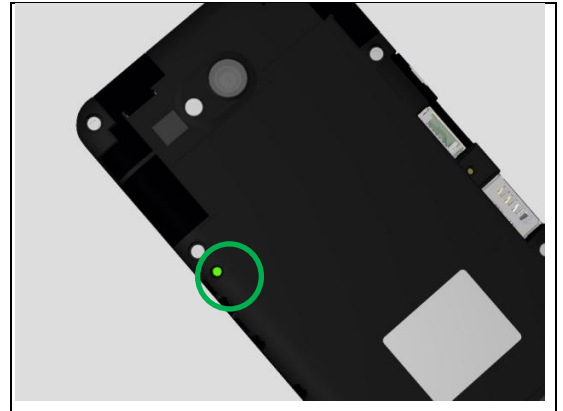
Pre-Test Preparations

1.1 Hardware

1.1.1 Water indicator inspection

Before starting any tests the liquid intrusion indicator has to be checked.

The indicator is located as shown in this picture after the Battery Cover is removed.



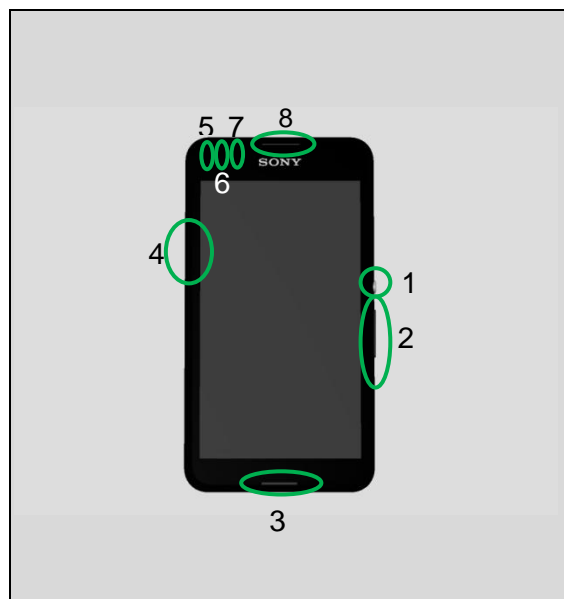
Pre-Test Preparations

1.1.2 Test Enablers

These are items on the phone that are used during the test of the unit.

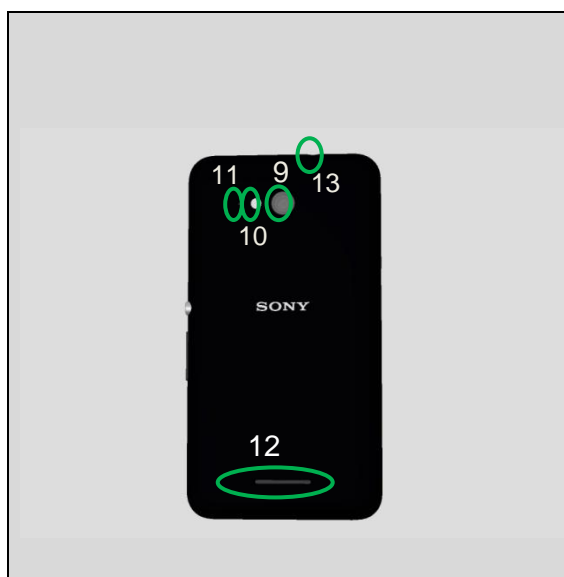
Front:

1. On/Off Key
2. Volume up/down Key
3. Main MIC hole
4. USB hole
5. Charger LED
6. Front Camera
7. Ambient Light Sensor& Proximity Switch
8. Earphone



Back:

9. Main Camera
10. Flash LED
11. Second MIC hole
12. Speaker
13. Audio Jack



Pre-Test Preparations

1.2 Software

1.2.1 Software update

1.2.1.1 Software version verification

Check the software version of the phone for fault verification. The latest improvements are found on the support pages under the support news.

<http://www.sonymobile.com/global-en/support/>

Step 1: Start up the phone;

Note: Make sure the phone is in call setup.

Step 2: Press the following keypad combination: ***##7378423#*#***;

Step 3: Select 'Service info';

Step 4: Select 'Software info';

Step 5: Check the software file revisions and, if needed, update as described below.

For more information, refer to 1220-1333: Generic Repair Manual – mechanical.

1.2.1.2 Software version update

Mandatory first repair action!

Use the USB cable to connect with the Micro USB connector of the phone for this purpose!

Ensure the phone is powered off and proceed as follows.

Step 1: Open the Emma application and log in;

Step 2: Press and hold the Volume Down key on the phone, connect the phone to the USB cable and then release the Volume Down key.

Step 3: Select the appropriate service and follow the on-screen instructions.

Note: For phones with eMMC flash memory (built in "SD card" memory), the only service which erase this eMMC memory is Service's "Refurbish" and "Customize". See also emma User Guide info. http://emma.extranet.sonyericsson.com/documents/emma_user_guide.pdf (see "Service Types" and "Aspects of large files").

In Swap flow, when change a phone from Customer A to Customer B, always use the service Customization script.

2 Tests

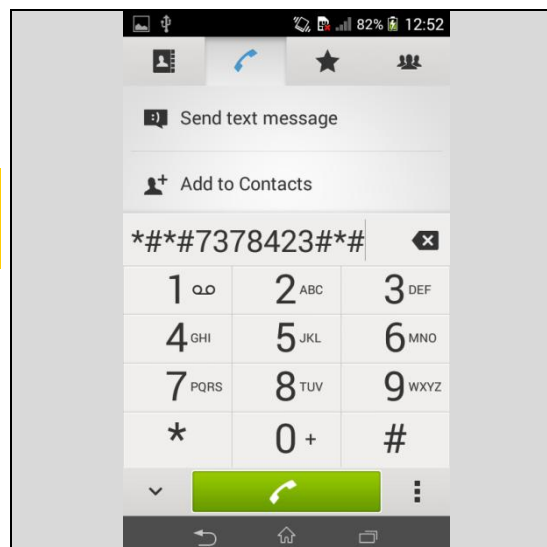
2.1 Service Test Mode

Note: Make sure the phone is in call setup when pressing these touching keypads to get into the Service Menu!

Start up the phone and enter the Service Menu.

Step 1: Press the following keypad combination:

*****#7378423***;**

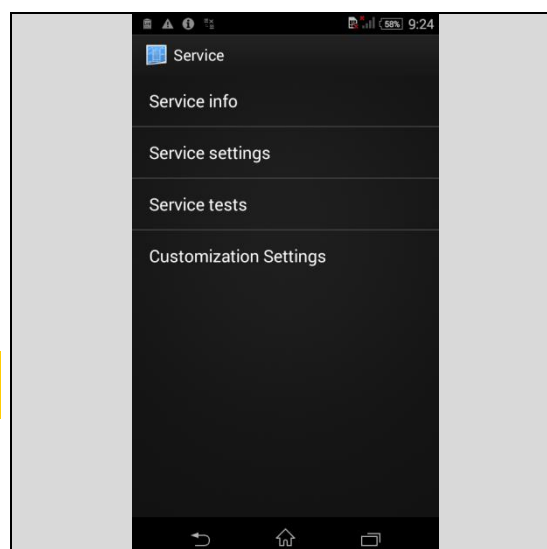


Step 2: Select 'Service Tests';

Step 3: Select one of the tests and follow the test instructions as described below.

To stop the test and return to the 'Service Tests' menu, press the Back key.

For more information, refer to 1220-1333: Generic Repair Manual - mechanical



The following pictures will show a simplified basic phone for a general visualization of the service tests!

Tests

2.2 Service Tests

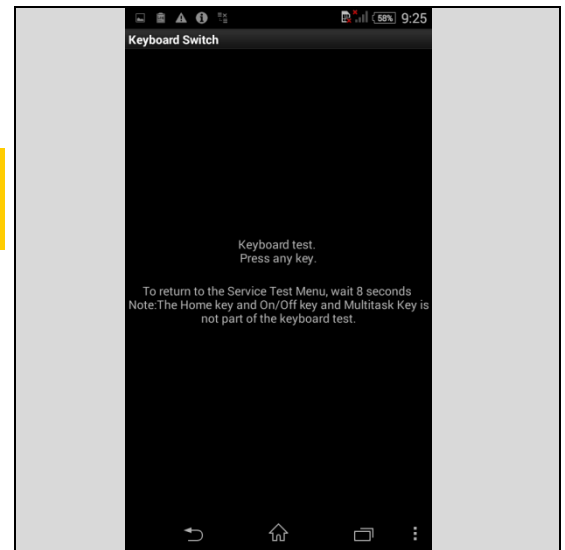
2.2.1 Keyboard & Switch

Text Note: The Home Key, On/Off key, and Multitask key are not part of the keyboard test, but are in the Manual tests.

Press the following keys:

- Back Key
- Volume Up Key
- Volume Down Key

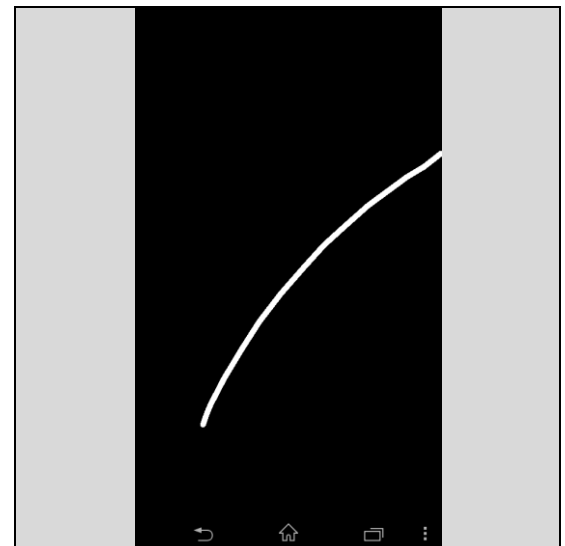
Wait 8 seconds to return to the Service Test Menu.



2.2.2 Touch Screen

Move a finger across the touch screen, a line will be drawn as it touches.

Press the Back key to return to the Service Test Menu.

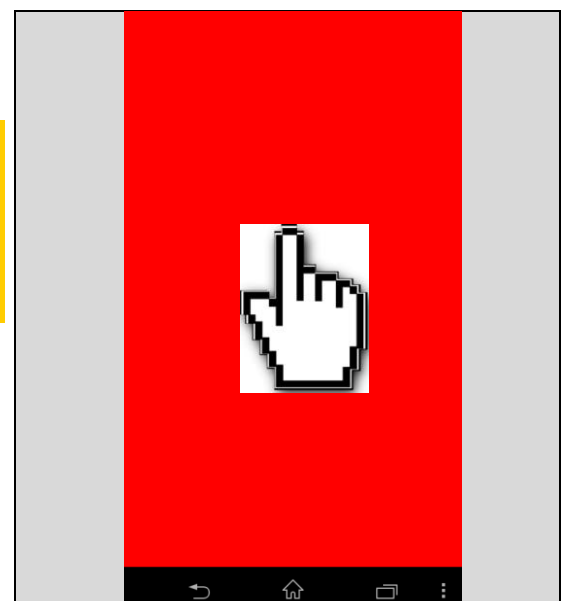


2.2.3 Display

Minor variations in the display's brightness and color may occur between phones.
There may be tiny bright dots on the display, called defective pixels and which occur when individual dots have malfunctioned and cannot be adjusted.
Two defective pixels are considered to be acceptable.

Touch the display using a finger. With every touch, the display will show seven test patterns of White, Black, Red, Green, Blue, white, Rainbow Colors on the full screen. Make sure that there are no missing segments and that the colors and contrast are OK.

Press the Back key to return to the Service Test Menu.



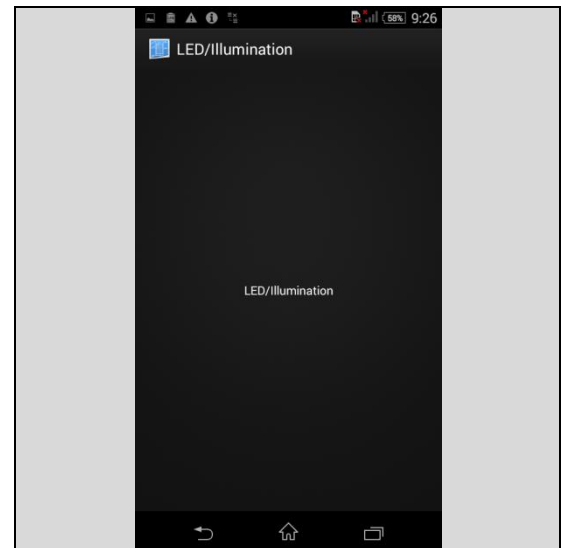
Tests: Service Tests

2.2.1 LED/Illumination

Check that the:

- Display Backlight illumination goes from low to high strength back to low again.
- Charger LED located on top of the phone changes, showing four colors in the following sequence: red, green, blue and off.

Press the Back key to return to the Service Test Menu.



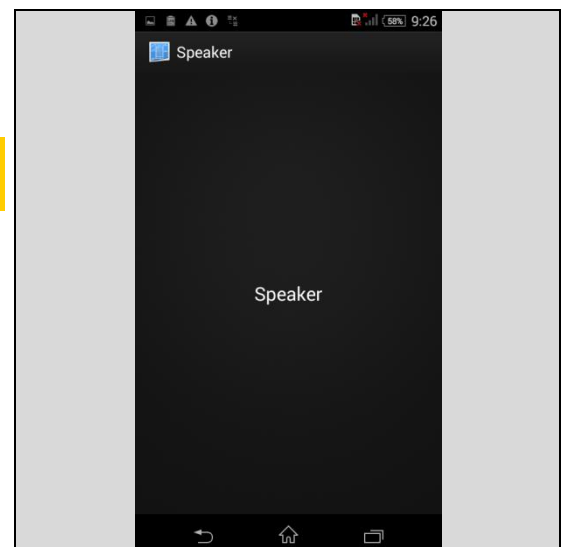
2.2.2 Speaker

Do not hold the phone close to an ear during this test!
Do not insert a headset during this test!

Make sure that the sound from the speaker port on the top of the back side of the phone is emitted loud and clear and that the test includes maximum volume.

Press the volume up/volume down key to adjust the speaker volume.

Press the Back key to return to the Service Test Menu.



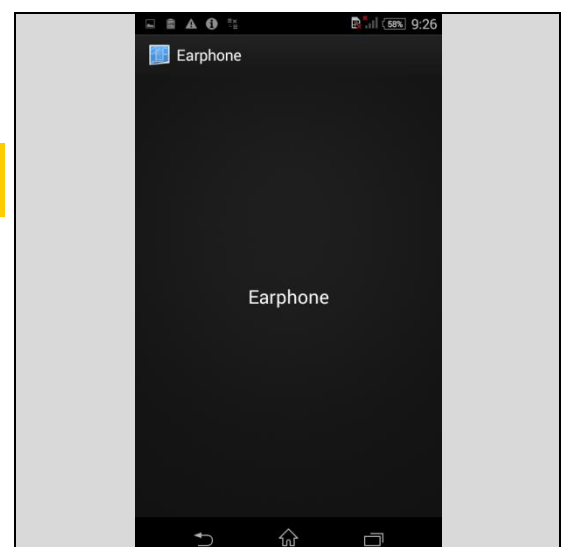
2.2.3 Earphone

Do not hold the phone close to an ear during this test!
Do not insert a headset during this test!

Make sure that the sound from the earphone port on the top of the phone is emitted loud and clear and the test includes maximum volume.

Press the volume up/volume down key to adjust the earphone volume.

Press the Back key to return to the Service Test Menu.



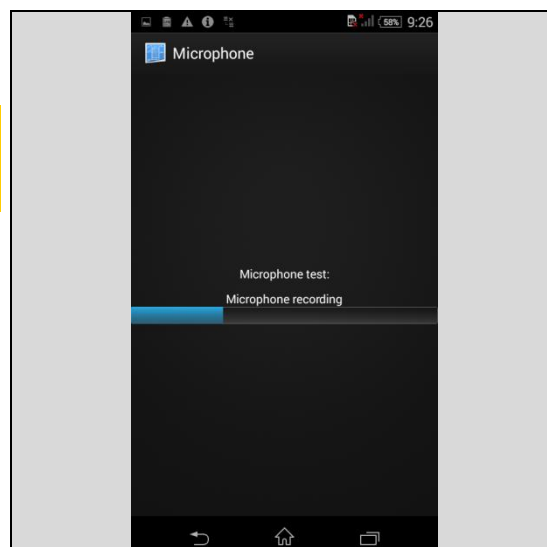
Tests: Service Tests

2.2.4 Microphone

The previous 'Speaker' test must have been successfully carried out before doing this test!
Do not insert a headset during this test!

- Step 1: speak into the microphone during the recording phase;
 Step 2: Check the quality by listening to the recording from the speaker during the playing phase at maximum volume.

Press the Back key to return to the Service Test Menu.

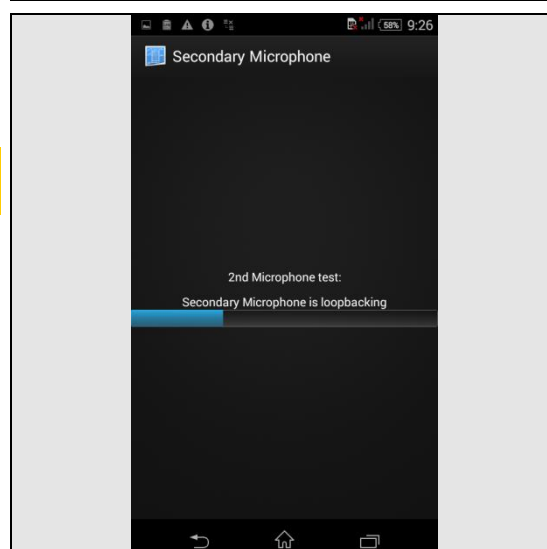


2.2.5 Secondary Microphone

The previous 'Speaker' test must have been successfully carried out before doing this test!

- The phone will start to loopback directly from secondary Microphone to Speaker.
 Step 1: Speak into the secondary microphone;
 Step 2: Check the quality by listening to the sound from the speaker at maximum volume at the same time.

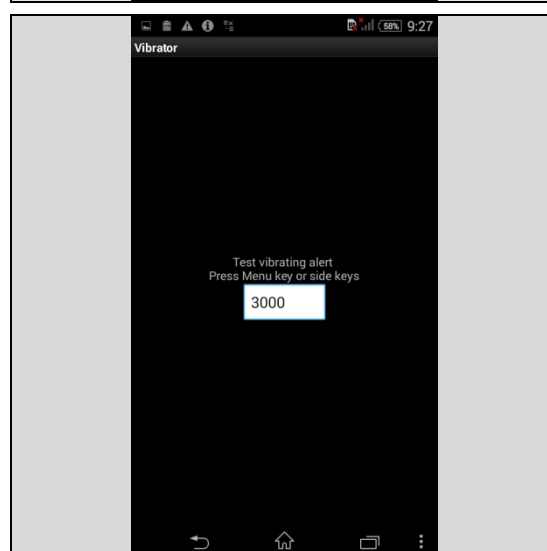
Press the Back key to return to the Service Test Menu.



2.2.6 Vibrator

Press the Menu key or side keys to start the vibrator test.
 It is possible to modify the duration of this test.

Press the Back key to return to the Service Test Menu.



Tests: Service Tests

2.2.7 Camera

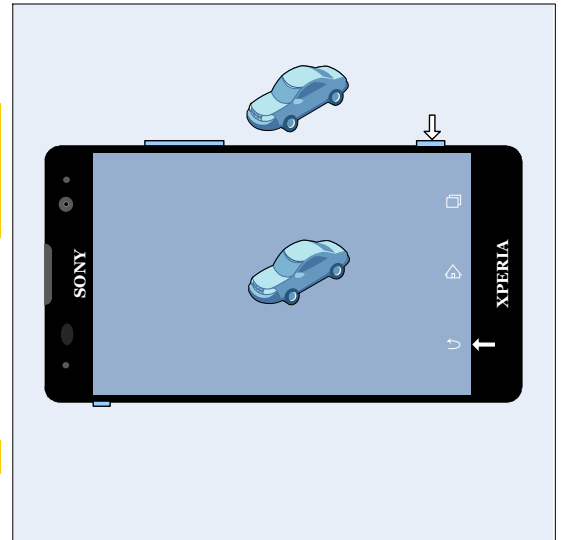
Minor variations in image appearance may occur between phones, but is not uncommon and should not be regarded as an indication of a defective camera module!

Aim the camera (located at the back of the phone) at an object and check the quality of the image shown in the display.

Touch the screen to take picture and preview the photo's auto focus quality.

Photos are taken but not saved during this test!

Press the Back key to return to the Service Test Menu.



2.2.1 Secondary Camera

Minor variations in image appearance may occur between phones, but is not uncommon and should not be regarded as an indication of a defective camera module!

Aim the camera (located in front of the phone) at an object and check the quality of the image shown in the display.

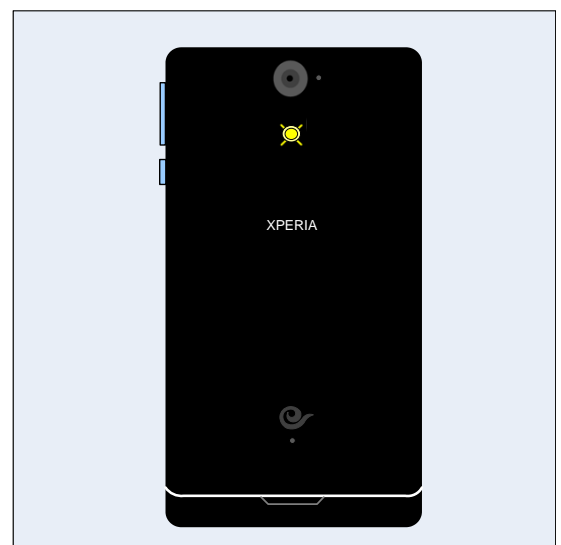
Press the Back key to return to the Service Test Menu.



2.2.2 Flash LED

Check the Flash LED at the back side of phone whether it's turned on.

Press Back key to return to Service Test Menu.



Tests: Service Tests

2.2.3 Bluetooth

**During this test, the distance between the phone and the target Bluetooth device must be 1.5 to 5 meters!
Make sure the target Bluetooth device is enabled and visible always!**

The Bluetooth test will be done in following sequences:

Step 1: Enable Bluetooth; wait 4-5 seconds, shows OK;

There is a permission request, select 'Allow'.

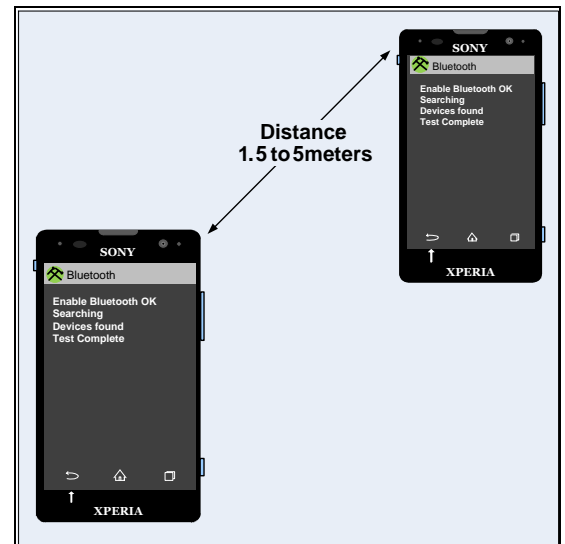
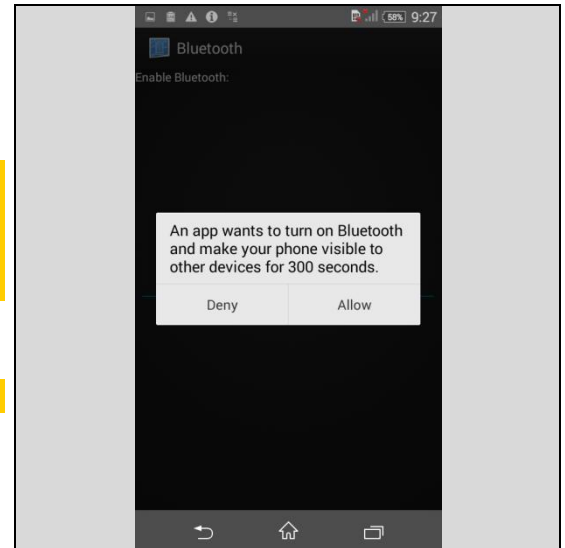
Step 2: Searching;

Step 3: Show the Device Found list;

Step 4: Select the Target Bluetooth Device,

Step 5: Check the Pairing PIN code on both Target Bluetooth Device and unit, press Pair on both, when succeeded, it shows "Test Complete".

Press Back key to return to Service Test Menu..



2.2.4 WLAN

Make sure there's a WLAN network before performing this test.

The WLAN test will be done in following sequences:

Step 1: Enable WLAN; wait 4-5 seconds, shows OK;

Step 2: Searching;

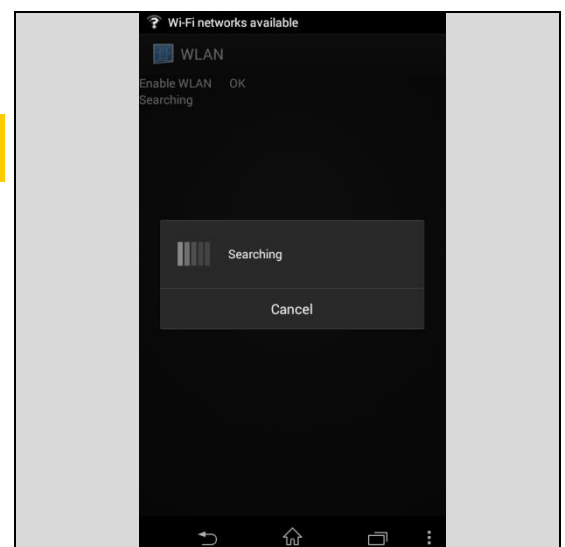
Step 3: Access points found list;

Step 4: Select the Target WLAN network, and type the password to get connected;

Step 5: Enter a web address (e.g. Google.com);

Step 6: When connection succeed, it shows 'Test Complete'.

Press the Back key to return to the Service Test Menu.



Tests: Service Tests

2.2.5 GPS

Make sure turn on GPS first (Menu->Setting->Location service)!

Verify that the GPS function properly:

Step 1: Go to *GPS Location test to turn on GPS first*;

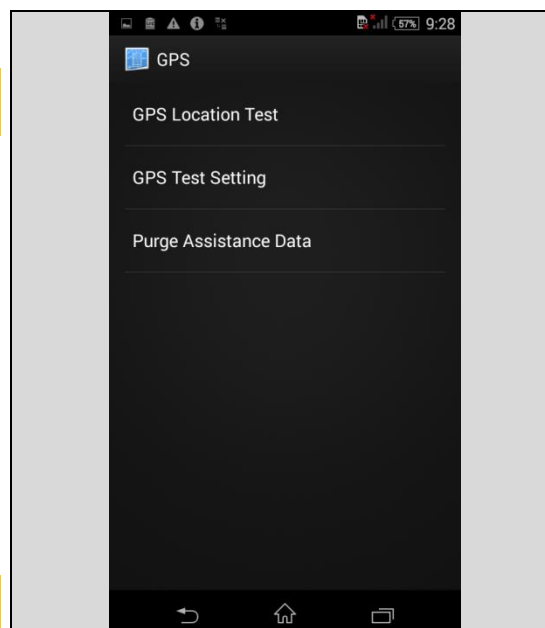
Step 2: Go to *GPS Location test* again to search for available satellites and in 'Position Getting' status in 5 minutes;

Step 3: The GPS Data (Longitude, Latitude, Altitude, Acquired Time, Satellites Used, Pseudorandom Noise(PRN) code and Signal to Noise Ratio(SNR)) could be shown if GPS test works successfully.

If the positioning time is over 5 minutes and does not get location info, the test is failed.

Press the Back key to return to the Service Test Menu.

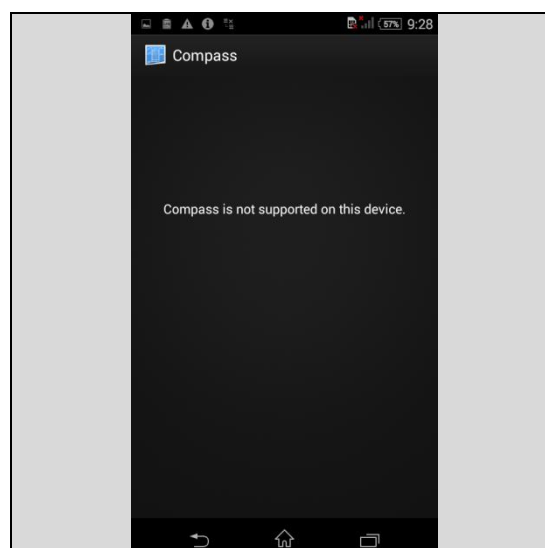
For GPS testing, refer to 1220-1333: Generic Repair Manual – mechanical.



2.2.6 Compass

Not Applicable, do not use.

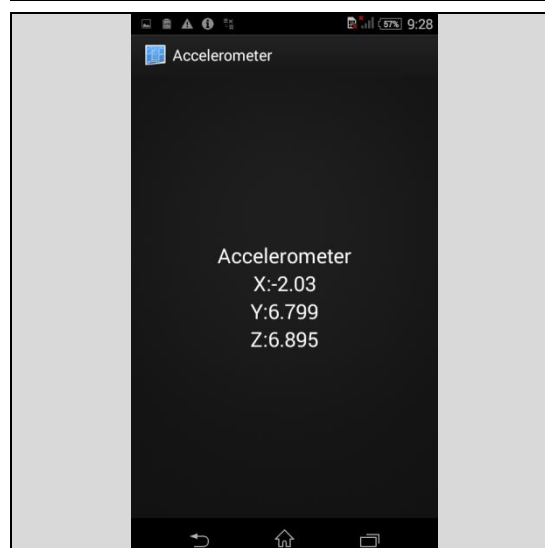
Press the Back key to return to the Service Test Menu.



2.2.7 Accelerometer

The accelerometer test displays the actual position of the phone as a 3D coordinate X: Y: Z.

Press the Back key to return to the Service Test Menu.

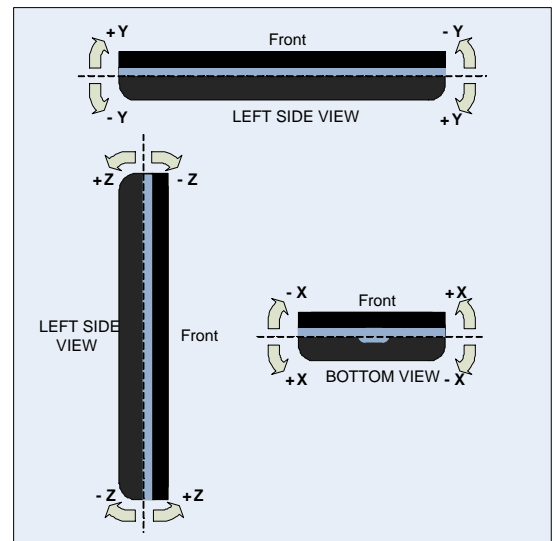


Tests: Service Tests

By tilting the phone in various directions, the X: Y: Z values will change in size and polarity depending on the angle and direction as shown in the adjacent picture.

Check by tilting the phone that the X: Y: Z values shown in the display are in accordance with the tilting shown in the picture.

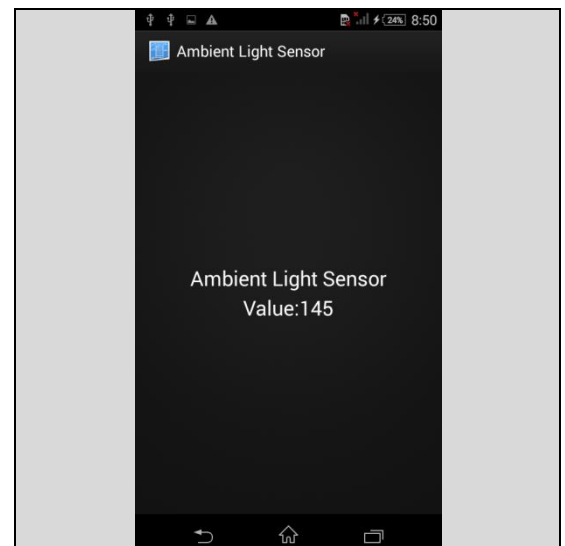
Press the Back key to return to the Service Test Menu.



2.2.8 Ambient Light Sensor

The Ambient light test states a value. The value should increase when the window gets more light and decrease when the window gets less light.

Press the Back key to return to the Service Test Menu.



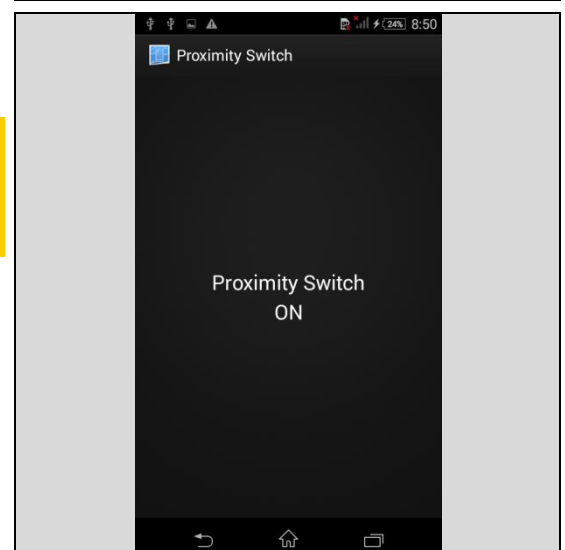
2.2.9 Proximity Switch

The previous Chapter 'Speaker' test should have been successfully carried out before doing this test!
Make sure the phone is not in 'silent mode' before performing this test.

When entering into the test, the screen shows 'Proximity Switch OFF' and a tone is emitted.

When covering the proximity switch area (on the left side of the Ear Speaker), the screen will show 'Proximity Switch ON' with a different type of tone.

Press the Back key to return to the Service Test Menu.

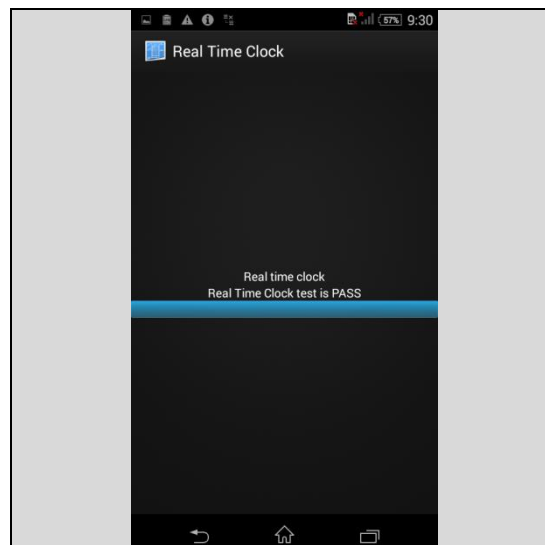


Tests: Service Tests

2.2.10 Real time clock (RTC)

During the actual test the text 'Real time clock / Please wait' is displayed, then followed by a message stating whether the test was OK or not.

Press Back key to return to Service Test Menu.

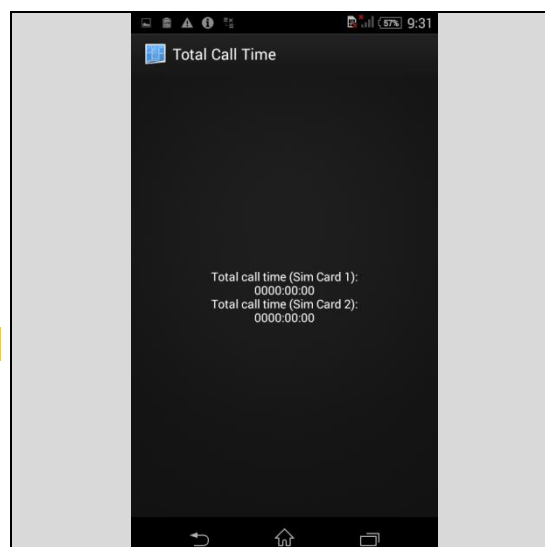


2.2.11 Total call time

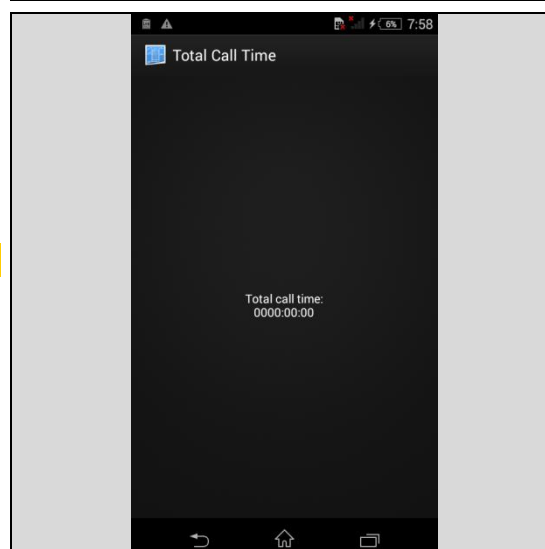
The total call time for SIM displayed in the format HHHH:MM:SS (hours: minutes: seconds).

Note: E2033, E2043 have two SIM cards.

Press the Back key to return to the Service Test Menu.



Note: E2003, E2006, E2053 have only one SIM card;



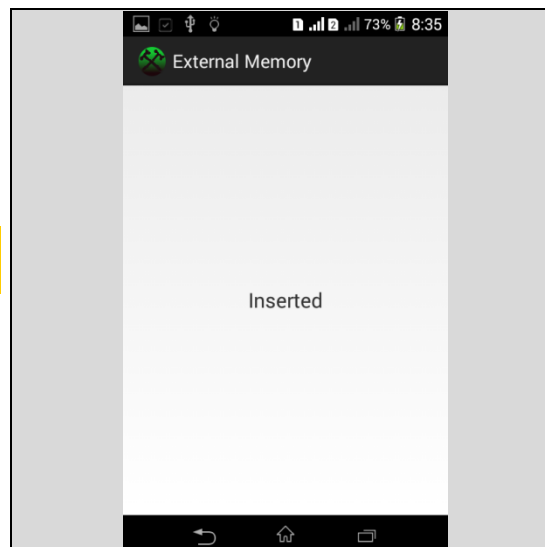
Tests: Service Tests

2.2.12 External Memory

A memory card should be inserted in the phone before the start of this test!

The phone should detect that the memory card is inserted.

Press the Back key to return to the Service Test Menu.



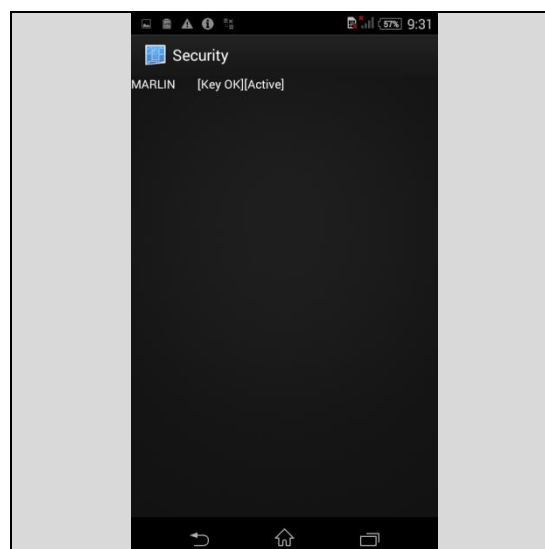
2.2.1 Security

Not Applicable, do not use.

The DRM keys are shown in the display.

There may be different content shown based on different market software versions.

Press the Back key to return to the Service Test Menu.



2.2.2 FM radio

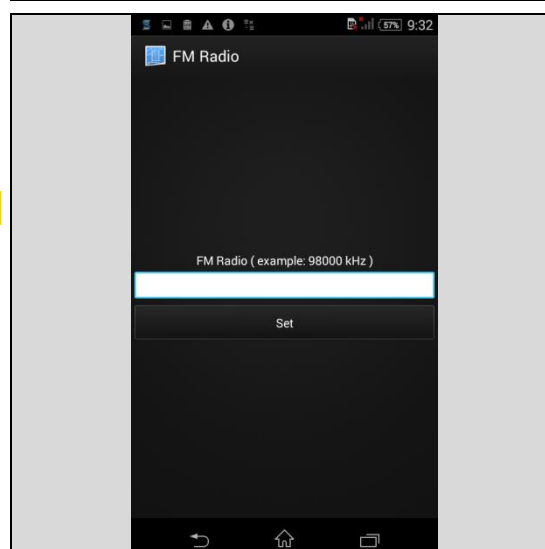
Use a CTIA type headset to do this test!

Connect a headset and then select the frequency of FM station.

Verify that the phone can detect a radio station.

Secure that the reception and sound quality is normal.

Press the Back key to return to the Service Test Menu.



Tests: Service Tests

2.2.3 Battery Test

Verify that charging of the battery functions properly:

Step 1: Go to *Battery Status check*;

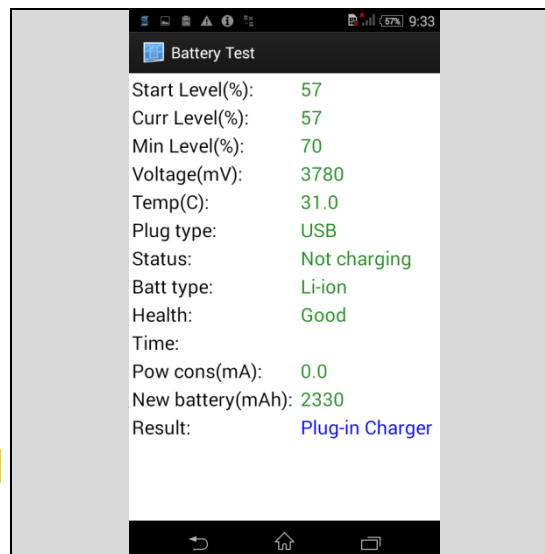
Step 2: Connect a wall charger or via USB to the system connector;

Verify that the display shows the phone is charging and also the info about battery health and battery level.

Step 3: Remove the charger from the system connector and certify that the display shows the phone is discharged and also the info about the battery health and battery level.

Connect a Sony charger (to secure correct result).

Press the Back key to return to the Service Test Menu.

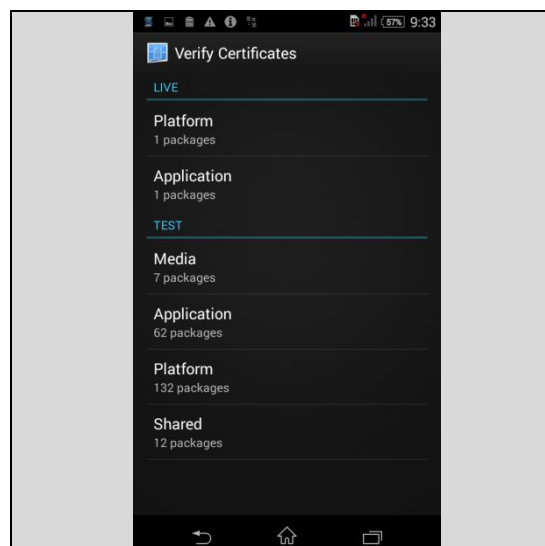


2.2.1 Verify Certificates

Not Applicable, do not use.

When entering the test, four information categories will be shown: Media, Shared, Platform and Application.

Press the Back key to return to the Service Test Menu.



Tests: Service Tests

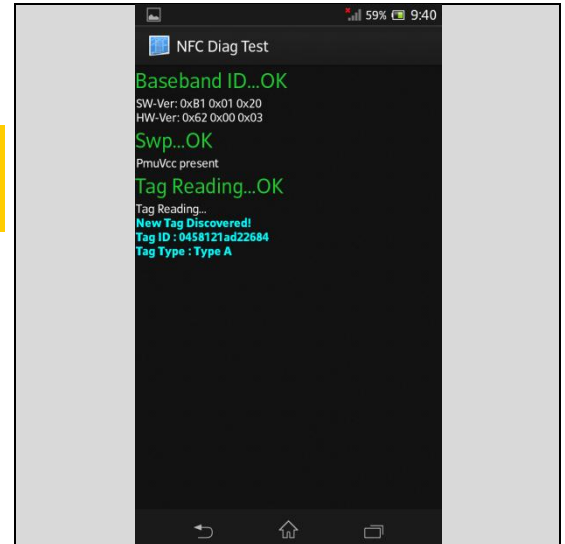
2.2.2 NFC Test

A NFC SIM card 3FF should be inserted in the phone before the start of this test!

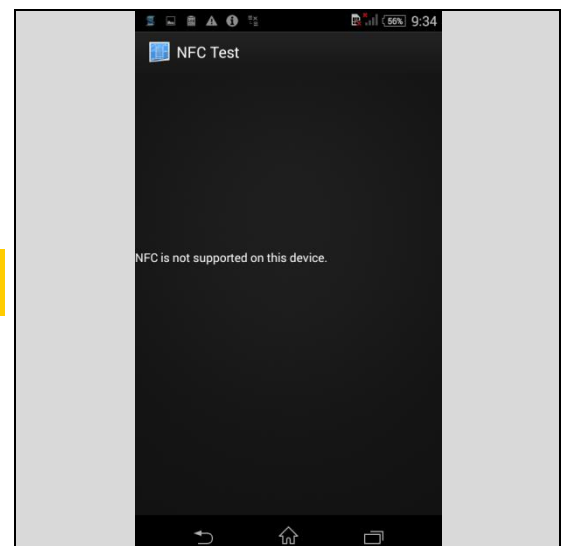
Only E2003 support NFC function!

The NFC test will be done in following sequences:

- Step 1: Select 'NFC';
- Step 2: Select 'NFC Diag Test';
- Step 3: After 'Tag Reading...Enabled' can be seen on the display, bring a NFC Tag close to Battery Cover.
Press the Back key two times to return to Service Test Menu.

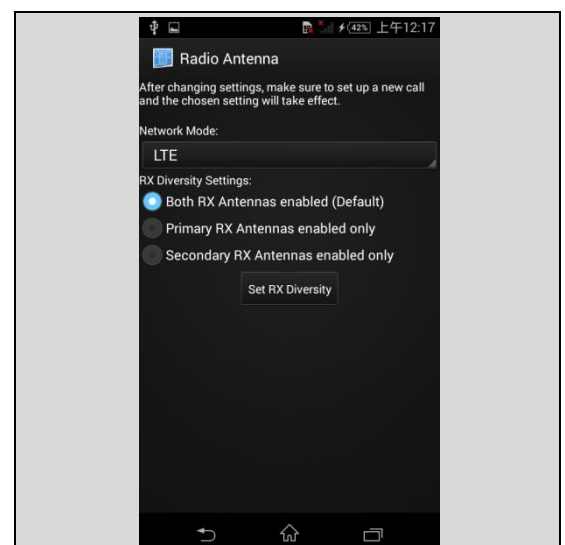


Note: E2006, E2033, E2043, E2053 don't support NFC function.



2.2.3 Radio Antenna

Set RX diversity Antenna status according to RF tests needed.

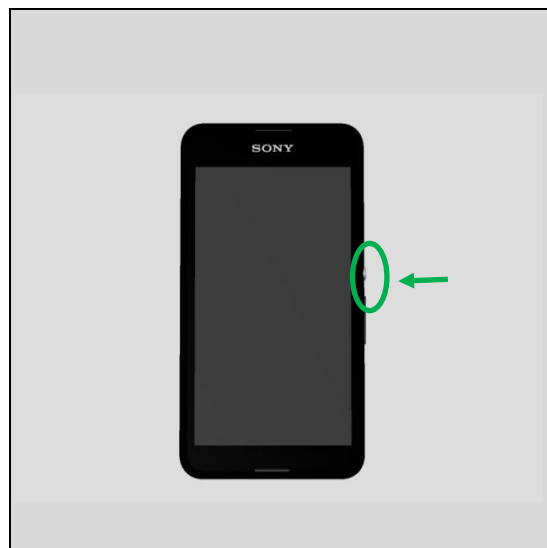


Tests

2.3 Manual Tests

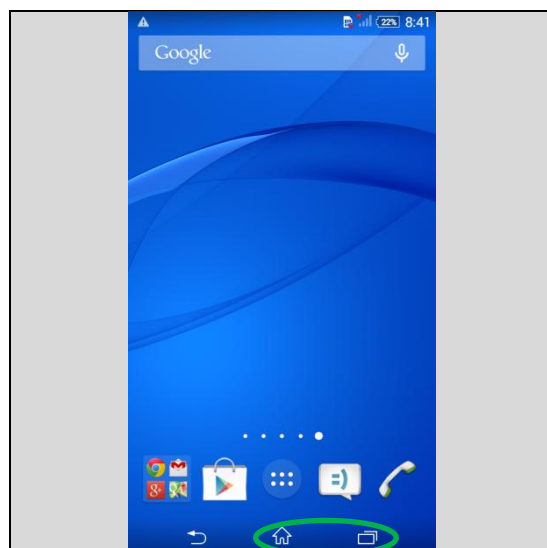
2.3.1 On/Off Key test

- Press the On/Off key for a long time to turn the phone on or off.
- Press the On/Off key for a short time to enter Sleep mode or to wake it up from Sleep mode.



2.3.2 Home/Multitask keys test

During operation, press each key and the phone will go back to the relative screen directly.



Tests: Manual Tests

2.3.3 Charging via USB (Charger or Computer)

Verify that the phone can charge the battery via a USB port:

Ensure that no computer application, such as PC Suite or Emma, is active!

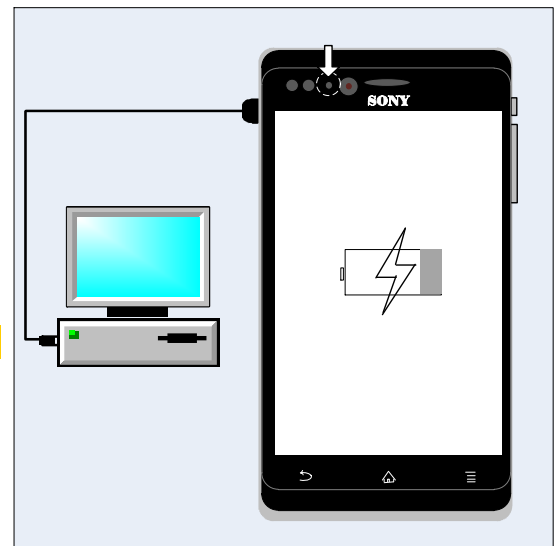
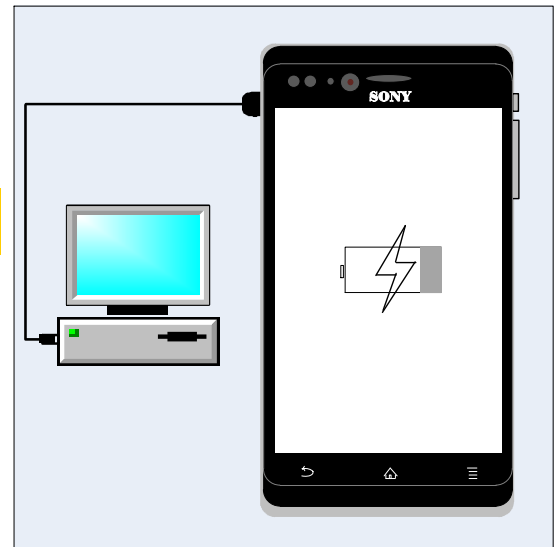
- Step 1: Insert a battery, but do not start the phone;
- Step 2: Connect a USB cable from a computer or charger to the phone;
- Step 3: Verify that the phone is being charged by the notification LED and the Battery icon in the display;
- Step 4: Remove the USB cable from the connector and verify that the notification LED and Battery icon no longer indicates charging.

The Notification LED color status is depended on battery remaining capacity:

- Red: Battery level is between 1% and 14%;
- Orange: Battery level is between 15% and 89%;
- Green: Battery level is between 90% and 100%.

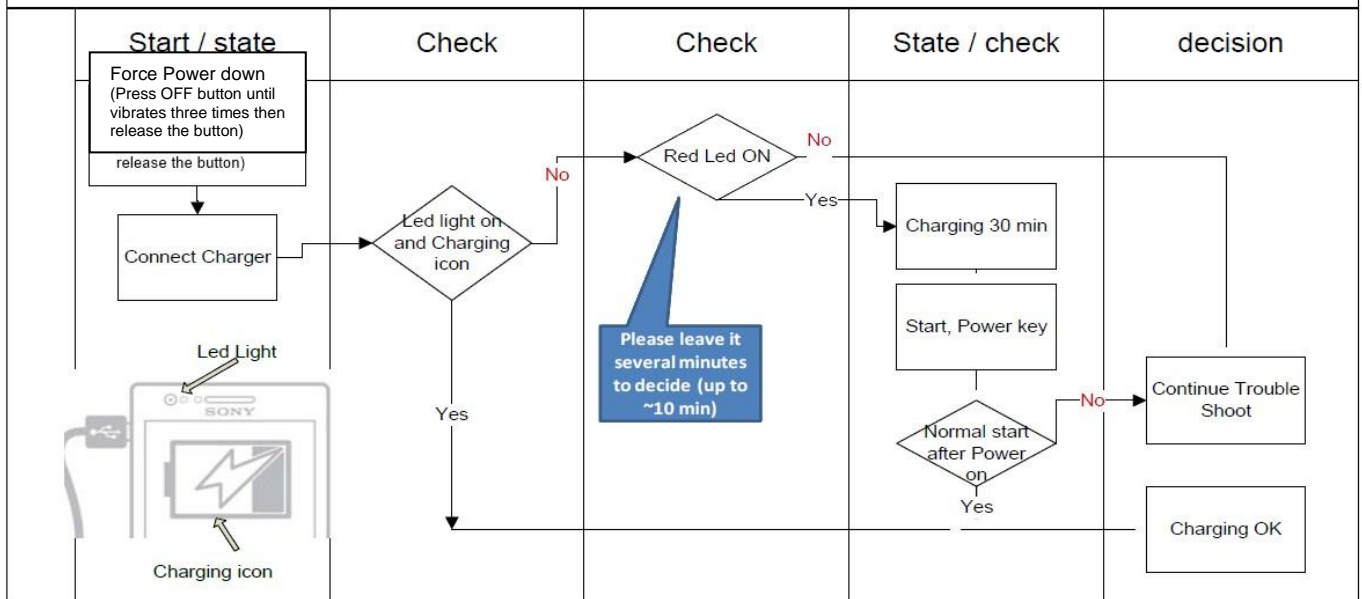
Sample phone are used in picture as reference only.

If above fails, perform below Diagnostic battery / Charging Status check.



Tests: Manual Tests

Diagnostic Battery / Charging Status



The picture in above flow chart is only symbolic view.

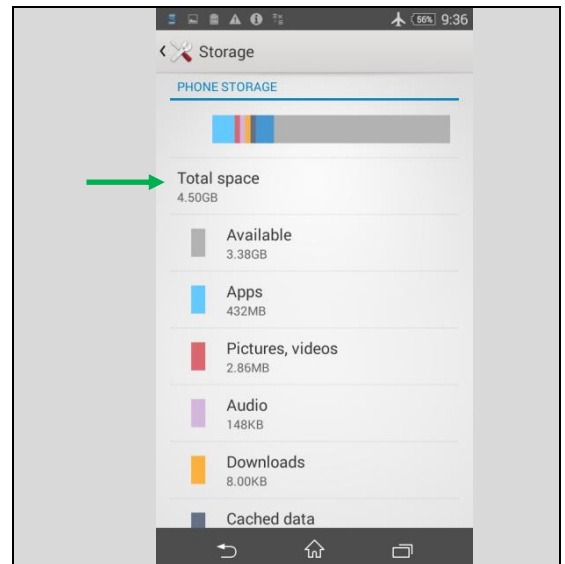
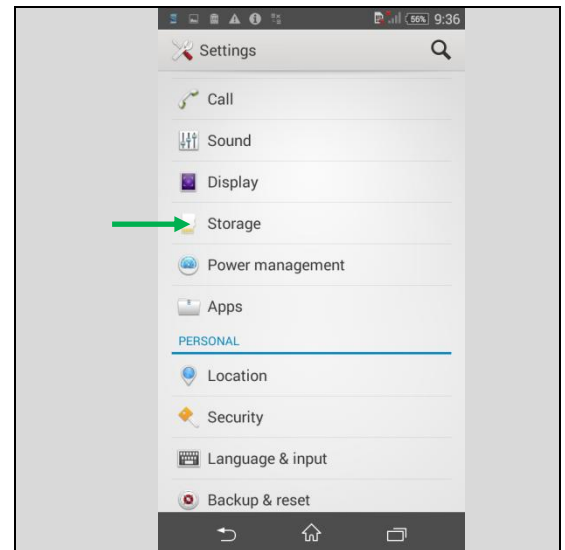
Tests: Manual Tests

2.3.4 Internal Memory Test

Verify that the internal memory performs properly:

Step 1: Press Menu key and go to *Settings*;

Step 2: Press *Storage* and check the storage information;



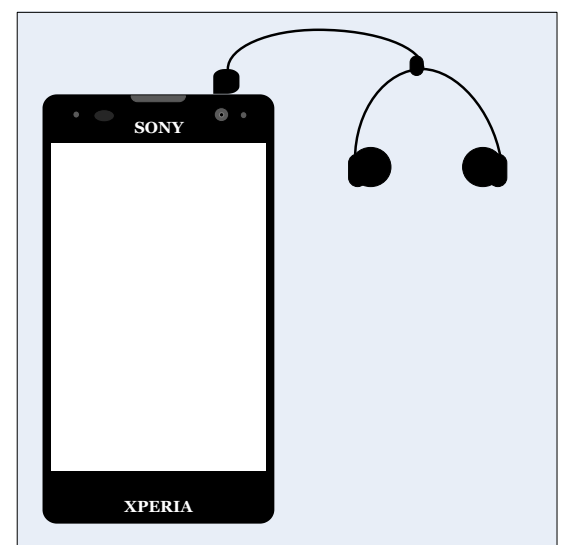
Verify that the display shows the total Space is about 4.5GB.

2.3.5 Audio Jack test

Connect a Sony CTIA headset.

Repeat the test of "Speaker", "Earphone" and "Microphone".

Make sure that the sound from Headset earphone ports are emitted loud and clear.

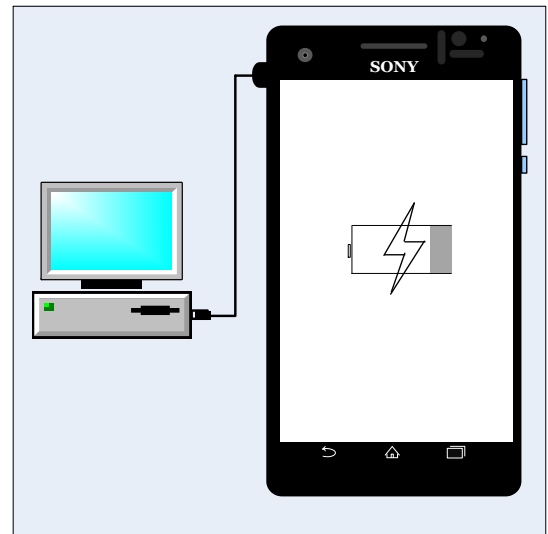


Only symbolic view

Tests: Manual Tests

2.3.6 Data Communication test

- Connect a USB cable from a computer to the started phone.
- Verify that Data Communication works by transferring a file from Computer to phone
- Erase the file



Only symbolic view

Tests

2.3.7 Battery Test

If bad battery performance or capacity problem is claimed, the battery and charging function can be tested by using an application designed for this purpose.

By using this application the battery is tested in a fast and controlled environment.

This is especially convenient when phones with embedded batteries should be checked, to avoid unnecessary work to disassembly the phone to access the battery.

This test is designed to identify a faulty battery or a hardware issue in the phone or with the charger. The guide will describe different procedures depending on the battery level when the battery test is initiated.

The test is downloaded to the phone, using cable or Bluetooth, and executed.

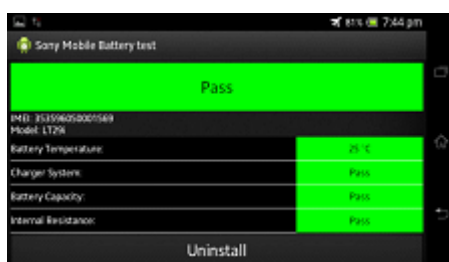
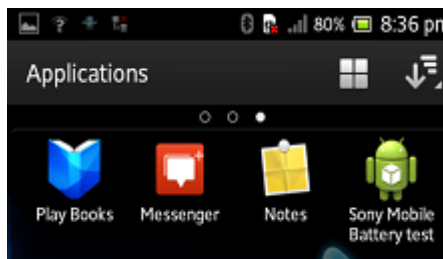
The test is available in CSPN at Level: Mechanical,

Title: **Sony Mobile Battery test Application 1266-2711.**

Unzip this file, where you find the application, installation and user guide content.

After the test the Sony Mobile Battery test.apk shall be removed by tap “Uninstall” “OK” in the application.

Error messages are described in the user guide for the Sony Mobile Battery test.



Tests: Network Test

2.3.8 Network Test

This test can only be performed if the phone has got an activated SIM/USIM card (no Test SIM/USIM) and an available network signal!

**There are two versions of the test depending on whether a UMTS network is available or not!
If a UMTS network is available, the network test has to be done separately for GSM and UMTS!**

2.3.8.1 On-the-air call to mobile

GSM

Go to the Setting app:

Settings ⇒ More.. ⇒ Mobile networks ⇒ Network Mode ⇒ GSM only

Ensure that the Network Status icon show signal strength and show no symbol or E at the top of the display.

To verify the radio functions (GSM) of the phone, follow the '2.5.1.2 Procedure (GSM & UMTS)' below.

UMTS (if available)

Go to the Setting app:

Settings ⇒ More.. ⇒ Mobile networks ⇒ Network Mode ⇒ WCDMA only

Ensure that the Network Status icon show signal strength and show 3G or H+ (HSPA) at the top of the display.

To verify the radio functions (UMTS) of the phone, follow the '2.5.1.2 Procedure (GSM & UMTS)'.

LTE (if available)

Go to the Setting app:

Settings ⇒ More.. ⇒ Mobile networks ⇒ Network Mode ⇒ LTE (preferred)/WCDMA/GSM

Ensure that the Network Status icon show signal strength and show LTE at the top of the display.

To verify the radio functions (LTE) of the phone, download data package by for ex. accessing the web.

Network Type can be checked in *Settings ⇒ About phone ⇒ Status ⇒ Mobile network type*

2.3.8.2 Procedure (GSM & UMTS)

Step 1: Set up a call from a landline phone (PSTN).

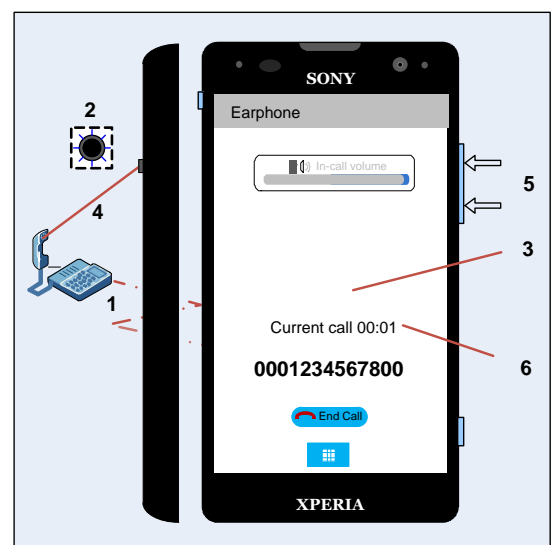
Step 2: Check that there is a ring signal.

Step 3: Check that the display backlight illuminates.

Step 4: Answer the call and check the sound quality in both phones.

Step 5: Adjust the volume up and down with the side keys and verify that the sound level is altered.

Step 6: End the call and check that the elapsed time is displayed and that the termination is done properly.



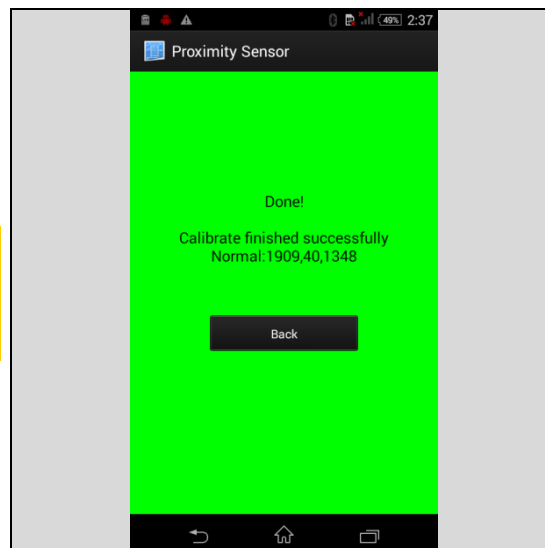
Only symbolic view

3 Calibrations

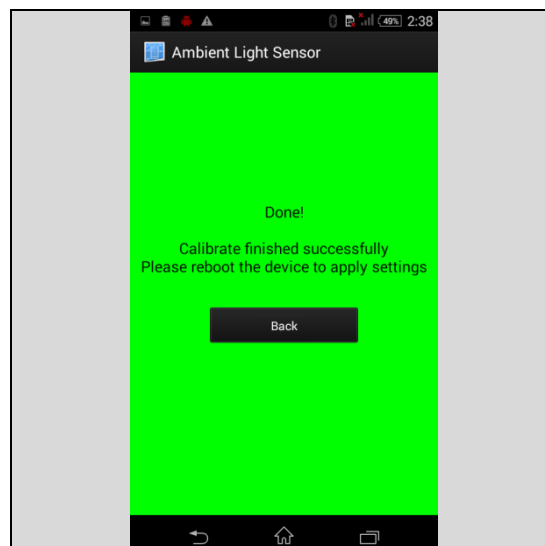
Calibrations have to be done if Exchange Board or Front Assy is replaced.

When replacing Front Assy or board swap, must do the Calibration for Proximity Sensor, Ambient Light Sensor, Accelerometer: 1289-2983 Trouble Shooting Application – mechanical.

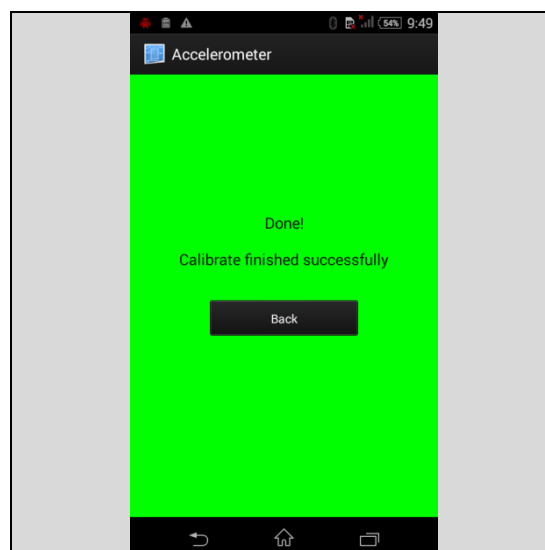
Proximity Sensor calibration as shown.



Ambient Light Sensor calibration as shown.



Accelerometer calibration as shown.



4 Revision History

Rev.	Date	Changes / Comments
1	2015-03-06	Initial release
2	2015-03-10	No changes